

Privacy Statement

Appartement

Personal data will be stored at any given time only if you receive a product and/or service from Appartement BV or in case you have given your explicit consent. Personal data will be stored by:

Business name:	Appartement BV
Office address:	Rondweg 55 5406 NK Uden The Netherlands
Email address:	info@app-artement.nl
Chamber of Commerce Registration:	67189334

Appartement BV is bound by the General Data Protection Regulation (GDPR), keeping customer administration and data management for analysis and marketing purposes. Appartement BV has the duty to carry out its responsibilities under the GDPR. Appartement BV is responsible for all data processing on behalf of Appartement BV, including <https://www.app-artement.nl/>.

Appartement BV collects and processes personal data for customer administration, the general implementation of the agreement, the collection of payments, the website, the app, personal marketing and to comply with legal obligations.

The personal data collected by Appartement BV will serve mainly to comply with the agreement relating to the provision of a product and/or service by Appartement BV. If this data is not provided, Appartement BV is unable to fulfil its contractual obligations.

Appartement BV handles your personal data with utmost care and does everything reasonably possible to store your data in a safe manner. Possible data breaches will be reported to both the Dutch "Data Protection Authority (DPA)" and those whose personal data may have been compromised. In the event of a data breach, Appartement BV will always take appropriate measures to safeguard the integrity of the website.

If you feel that your personal information is used, gained, saved and/or obtained incorrectly, and it is despite numerous requests impossible to delete your information, you can submit a complaint at the Dutch DPA at any time.

Appartement BV stores the following types of your personal data:

- to implement the agreement for the provided service: your name, gender, address, postal code, city, telephone number and email address;
- to pay and handle invoices: your name, gender, address, postal code, city, telephone number and email address;
- to handle complaints and questions: your name, address, postal code, city, telephone number and/or email address;
- to improve the service: your name, date of birth, address, postal code, city, telephone number and/or email address.

Personal data is never stored for a longer period than is strictly necessary and can be viewed, altered and removed by you at any time. When using pictures or other images showing natural people, Appartement BV will always first ask permission of the person whose picture or image will be used. Viewing, altering and removing (including the right to be permanently removed), and withdrawing your consent can be effected through a clear statement addressed to info@app-artement.nl.

We will remove your personal data:

- in relation to the implementation of the agreement: 5 years after termination of the agreement for possible future agreements, unless you have explicitly given permission to store the personal data for a longer period or if the data must be kept for a longer period due to legal regulation or provision;
- in relation to payment and handling invoices: 7 years after paying the relevant invoice, in order to fulfil the legal obligation of the Dutch Tax Authorities;
- in relation to handling complaints and questions: after satisfactory resolution of the complaint;
- in relation to improving the service: 5 years after termination of the agreement for possible future agreements, unless you have explicitly given permission to store the personal data for a longer period or if the data must be kept for a longer period due to legal regulation or provision.

To comply in accordance with the agreement, Appartement BV is able to employ a number of external parties whom may also have access to your data . In any case these parties will only store your data for the amount of time required to perform their work. This personal data will under no circumstances be used for any purposes other than the work performed on behalf of Appartement BV, unless the people who are involved explicitly have been asked for permission. All external transfers of personal data are subject to data Processing Agreements.

Finally, Appartement BV has made Processor Agreements with external party (parties) for the implementation of the agreement. Explicit permission is always requested of you, when its required for the execution of the agreement to process special personal data.

In case you wish to receive more information about which data is used by the external parties, you can send an email to info@app-artement.nl.

Appartement BV is at liberty to compile a blacklist in relation to personal data of people who have committed a serious infringement of the trust invested in them by Appartement BV. The blacklist will be retained indefinitely and access will only be given to a very limited group of employees of Appartement BV. The blacklist will be stored, also for future deals of Appartement BV. People who fail to meet payments despite repeatedly requested, will be included on the blacklist.